

FAP Disclosure Document for Future Vision Financial Advisers Limited

License Status and Conditions	Future Vision Financial Advisers Limited (FSP712432)		
	holds a <u>Financial Advice Provider Licence</u> , issued by the		
	Financial Markets Authority, to provide financial advice.		
	Future Vision Financial Advisers Limited has one financial		
	adviser, Grant Wood (FSP83221).		
Nature and scope of the financial	Future Vision Financial Advisers Limited (FVFA) provide		
advice given	general financial planning advice and specific financial		
	advice to our clients about their Investments, Life, Trauma, Disability and Health insurances and Kiwisaver. Grant Wood provides financial advice in relation to direct equities and bonds, life insurance and health insurance		
	and Kiwisaver.		
	For investment products we provide advice on a		
	wide range of NZ and international equities and		
	investment products.		
	For KiwiSaver we use AMP and Generate		
	For Life Insurance, we work with AIA, Asteron,		
	Partnerslife, Fidelity and Chubb.		
	For Health insurance we work with nib, Accuro,		
	Partnerslife and AIA, Southern Cross & Unimed.		
Fees, expenses, and other amounts	FVFA does not generally charge for an initial appointment.		
payable for our financial advice	FVFA will charge a fee for monitored investment		
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			
	portfolios. The fee will be based on a monthly retainer of		
	between \$50 - \$150 a month plus GST. On top of that monitored investment clients pay a quarterly management fee of; 0.5% + GST pa for funds under management < \$500,000 + 0.25% + GST pa for funds > \$500,000. EVFA MAY charge a fee for financial advice provided to a		
	client based on an hourly rate of \$250/hr or a fixed fee as		
	agreed with a client.		
	FVFA MAY charge a fee for financial advice provided to a		
	client where the client cancels a life or health insurance		
	policy within two years of inception. Whether a fee will		
	be charged, and the way it will be charged, will be advised		
	when the advice is provided to the client. This fee will be		
	payable by the client by the 20 th of the month after the		
	policy is cancelled.		
Conflicts of interest and incentives	FVFA will receive a brokerage relating to the buying and		
	selling of shares ONLY if the client is not a monitored		
	investment client, ie uses us on a transaction only basis.		
	Typical brokerage received by Future Vision is 0.5% of the		
	amount invested.		

FVFA receives commissions from the insurance providers on the insurance policies we give advice, calculated based on up to 180% of the annual premium, with an ongoing commission typically 7.5% - 15% of the annual premium.

The KiwiSaver provider pays a flat commission to the adviser on members signing up and the ongoing commission, paid quarterly, for KiwiSaver advice, based on the Kiwisaver balance.

From time to time, product providers may also reward us for the overall business we provide to them. They may give us tickets to sports events, hampers, or other incentives, maybe just lunch or a coffee.

To ensure that our advice prioritises the client's interests above our own, we follow an advice process that ensures our recommendations are made based on the client's goals and circumstances. We review our training to ensure we manage conflicts of interest.

We maintain a register of conflicts of interest including the gifts and incentives we receive.

Complaints handling and dispute resolutions

If you are not satisfied with our financial advice service in any way, you can make a complaint by emailing grant@fvfinancial.nz, or by calling us on 07 8530610. You can also write to us at: PO Box 28083, Rototuna, Hamilton 3256.

When we receive a complaint, we will consider it following our internal complaints process:

- We will consider your complaint and let you know how we intend to resolve it. We may need to contact you to get further information about your complaint.
- We aim to resolve complaints within 10 working days of receiving them. If we cannot, we will contact you within that time to let you know we need more time to consider your complaint and will aim to provide you with a realistic timeframe.
- We will contact you by phone or email to let you know whether we can resolve your complaint, and how we propose to do so.

If we cannot resolve your complaint, or you are not satisfied with the way we propose to do so, you can contact our external dispute resolutions scheme (Insurance & Financial Services Ombudsman Scheme-IFSO)

The **IFSO** provides a free, independent dispute resolutions service that may help investigate or resolve your complaint if we have not been able to.

	Email:	info@ifso.nz	
	Website:	www.ifso.nz	
	Freephone:	0800 888 202	
	Fax:	04 499 7614	
	Address:	P O Box 10845	
		WELLINGTON 6143	
Our duties	FVFA, and anyone who gives financial advice on our behalf, have duties under the Financial Markets Conduc		
	Act 2013 relating to the way that we give advice.		
	 We are required to: Give priority to your interests by taking all reasonable steps to make sure our advice isn't materially influenced by our own interests. Exercise care diligence and skill in providing you with advice. Meet standards of competence, knowledge and skill set by the code of Professional Conduct for Financial Advice Services (these are designed to make sure that we have the expertise needed to provide you with advice) Meet standards of ethical behaviour, conduct and client care set by the Code of Professional Conduct for Financial Advice Services (these are designed to make sure we treat you as we should and give you suitable advice). This is only a summary of the duties that we have. More information is available by contacting us, or by visiting the Financial Markets Authority website at 		
	_		
Contact details	https://www.fma.govt.nz. Contact details:		
contact details	Future Vision Financial Advisers Limited (FSP712432)		
	You can contact us at:		
	Phone: 07 8530610 or 0274 888 459		
	Email: grant@fvfinancial.nz		
		as Road, Rototuna, Hamilton 3210	
	Address: 10/111 monit	as Noda, Nototana, Hammon 3210	
Acknowledged as received.			
Name	Sign		
			

Date __